

Humana Delegated Face-to-Face Certification Classes

September:

Greensboro, NC - September 3rd

Check-in at 8:30AM, Class 9AM-5PM
Humana Delegated MAPD and HMO
Certification
Humana MarketPOINT Greensboro Office
1420 Westover Terrace, Suite C
Greensboro NC, 27408

Raleigh, NC - September 10th

Check-in at 8:30AM, Class 9AM-5PM
Humana Delegated MAPD and HMO
Certification Available
Humana Guidance Center
8800 Harvest Oaks Drive Suite 100
Raleigh, NC 27610

Charlotte, NC - September 24th

Check-in at 8:30AM, Class 9AM-5PM
Humana Delegated MAPD and HMO
Certification
Humana Medicare Health Services Office
5955 Carnegie Blvd, Suite 100
Charlotte, NC 28210

Asheville, NC - September 25th

Check-in at 8:30AM, Class 9AM-5PM
Humana Delegated MAPD and HMO
Certification
Location Double Tree Hotel
115 Hendersonville Road
Asheville NC, 28803

October:

Raleigh, NC - October 7th

Check-in at 8:30AM, Class 9AM-5PM
Humana Delegated MAPD and HMO
Certification Available
Humana Guidance Center
8800 Harvest Oaks Drive Suite 100
Raleigh, NC 27610

Charlotte, NC - October 7th

Check-in at 8:30AM, Class 9AM-5PM
Humana Delegated MAPD and HMO
Certification Available
Humana Medicare Health Services Office
5955 Carnegie Blvd, Suite 100
Charlotte, NC 28210

Greensboro, NC - October 10th

Check-in at 8:30AM, Class 9AM-5PM
Humana Delegated MAPD and HMO
Certification
Humana MarketPOINT Greensboro Office
1420 Westover Terrace, Suite C
Greensboro NC, 27408

– Call us at (888) 622-9122 to enroll –

Only delegated agents who are initially certifying for Humana or those delegated agents who let their certification with Humana lapse and are going back through the certification process are required to attend a F2F class. **You must have completed the following requirements to attend a face-to-face certification class:**

Initial Certification Steps

Online Certification Pre-work

The online portion of the initial certification must be completed prior to attending the face-to-face classroom training. The Delegated MAPD Pre-work course include:

- Part 1: AHIP Training & Test
- Part 2: Compliance
- Part 3: Humana Products and Processes

IMPORTANT: If you have taken the AHIP testing through another carrier's site, or through AHIP directly, access AHIP again through the Humana Agent Portal and send the passing results to Humana.

After you have completed this online pre-work, you are able to attend one of the above face-to-face meetings.

Call us at (888) 622-9122 to enroll

Upon completion of the Initial Certification Training process, you will only need to complete the Medicare Recertification each year to continue to market Humana Medicare Advantage plans.